



## Community Focus FCU VISA Credit Card ScoreCard Rewards Program

### **What is ScoreCard Rewards?**

ScoreCard Rewards is a rewards program offering Points for qualifying purchases.

For every \$1 you spend with the Community Focus FCU VISA Credit Card, you earn one Point. Points can be redeemed for a variety of items, such as merchandise, airfare, hotels, travel packages, and more.

### **How do I get information on my ScoreCard Reward Points?**

Visit [www.scorecardrewards.com](http://www.scorecardrewards.com) to set up your profile with a username and password. You will also be asked to set up some security questions and answers for password retrieval. Once you create your profile you will log in with your username and password. You may browse the rewards site by clicking on the "Browse Catalog" link from the log in page. Point balance and redemption capabilities are not available in the browse feature of the site.

### **How do I know how many Points I have?**

Point balances are always available on [www.scorecardrewards.com](http://www.scorecardrewards.com) or you may call Award Headquarters at (800) 854-0790 to verify your balance.

### **How do I earn Points?**

Simply use your Community Focus VISA Credit Card for your everyday purchases. You will earn Points based on your qualifying net purchases as long as your account is in good standing. You do not earn Points for cash advances, balance transfers, unauthorized or fraudulent charges or for fees of any kind on your card account. Credits to your Account (such as for returns of purchases) will reduce the Points available in your account. .

### **How do I redeem my Points?**

To redeem points for merchandise, visit the online shopping feature at [www.scorecardrewards.com](http://www.scorecardrewards.com) or call customer service at (800) 854-0790. You may also print an order form from [www.scorecardrewards.com](http://www.scorecardrewards.com). Simply complete the form, including all information requested, and mail to the address printed on the form. Travel awards, airline tickets, vacation packages, and cruises may be ordered by calling and speaking with a Travel Services Representative. You may also use the online travel booking site to obtain select air awards. In addition, you may purchase additional airline tickets and make car and hotel reservations online. If you prefer, Travel Services Representatives can assist with booking both purchased as well as redeemed awards travel items.

### **Whom should I contact if I have questions regarding redeeming Points under the ScoreCard Rewards Program?**

Call (800) 854-0790 with any questions.

## Pay Your VISA Credit Card Online 24/7

View balances, transactions and statements

[www.ezcardinfo.com](http://www.ezcardinfo.com)

